

Rock Springs Farm HOA

Quick Reference Sheet

As required by law, every homeowner should have been furnished a copy of our *Covenants, Conditions, & Restrictions (CC&Rs)* at closing. It is imperative that you be well aware of the contents of this document as it is the best resource for what is and is *not* allowed in our community. If you feel you were not provided this document or have misplaced it, you can view all CC&R documents by visiting the [Resources](#) page of our [HOA website](#).

Every homeowner should have an account on the following two websites:

HOA Site: <https://www.rockspringshoa.com/> **EMS Portal:** <https://emspm.com/ems-portal/>

Contact the HOA Board of Directors (the Board):

TheBoard@RockSpringsHOA.com

Elite Management Services

Homeowner Portal:
<https://emspm.com/ems-portal/>

Correspondence Address:
70 Birch Alley
Suite 240
Beavercreek, OH 45440

Payments Address:
Rock Springs Farm
Care of EMSPM
PO Box 52351
Phoenix, AZ 85072

Toll Free: (855)238-8488
Local: (502)242-5399
Fax: 937.281.0157

Email: help@emspm.com

Property Manager: Haley Boyd

Architectural Review Committee (ARC) Process:

Before making any changes to the exterior of your home or property, you **MUST** get approval from the ARC by submitting an Architectural Review Application (ARA). This is an easy, online process.

The Board encourages homeowners to enhance their property and the ARC process is not in place to restrict homeowners' abilities to do so. The ARC process is meant to protect home values by ensuring improvements meet the requirements set forth in the governing documents as well as enhance the overall aesthetics of the neighborhood. ARAs are normally processed quickly.

For more information and to submit an ARA, please visit:

https://www.rockspringshoa.com/architectural_review

Mailboxes

U.S. Post Company
2301 South English Station Road
Louisville, KY 40299
(502) 245-0087
service@uspostmailbox.com
www.uspostcompany.com

We have contracted rates for homeowners that offer significant savings on trash and recycle.

Republic Services
(502) 638-9000
www.republicservices.com

Early Payment Discount

Save \$25 on your annual dues by paying prior to December 31st!

EMERGENCY CONTACTS:

**To report a
GAS LEAK/EMERGENCY:**

call (502) 589-1444 (LG&E)
choose option 1 -> option 1 ->
option 1.

**Anchorage Middletown
Fire & EMS**

Station 9
4700 Murphy Lane
Louisville, KY 40241
(502) 586-2054

Louisville Metro Police Department

Non-emergency line: (502) 574-2111
Anonymous tipline: (502) 574-5673

Eighth Division
200 Juneau Drive
Louisville, KY 40243
(502) 574-2258